



Digital Inclusion: Measuring the Impact of Information and Community Technology (Asist Monograph Series)

Michael Crandall, Karen E. Fisher

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Michael Crandall and Karen E. Fisher and a dozen contributors provide a framework for thinking about the effects of community technology on digital inclusion and present concrete examples of the impact successful community technology providers have had on individual users, communities, and society as a whole.

Through an examination of efforts by community technology organizations in Washington state, *Digital Inclusion* offers a model for educating policy makers about the actual impacts of such efforts, along with suggestions for practical implementation. The case studies and analyses presented here will be of critical interest to community technology centers, libraries, government service agencies, and any other organization (or funder) that uses technology to deliver services to the information poor.

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